



**HOCHSCHULE
RHEIN-WAAL**

Rhine-Waal University
of Applied Sciences

COUNSELLING AND SERVICES FROM A-Z FOR STUDENTS

Legal Notice

Publisher:

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Competent Supervisory Authority:

Ministerium für Innovation, Wissenschaft und Forschung des Landes Nordrhein-Westfalen (MIWF)
Ministry of Innovation, Science and Research of North Rhine-Westphalia
Völklinger Straße 49, 40221 Düsseldorf

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Please note that all links in this document are in German. If you need specific information or a consultation in English or any other language, please ask the listed contact persons directly!

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ACCOMMODATION

wohnung@hochschule-rhein-waal.de

Petra Hübers (Kleve)
Astrid Watkins (Kamp-Lintfort)

Information about student housing – Student Service Organization Düsseldorf (Studierendenwerk Düsseldorf)

Consultation hours:

Tuesday, Wednesday and Friday 9 am to 12 pm

Kleve

Heike Strack
Phone: 02821 5904976
strack@stw-d.de

Kamp-Lintfort

Julia Schraps
Phone: 0211 81-13286
schraps@stw-d.de

AGENTUR FÜR ARBEIT – FEDERAL EMPLOYMENT AGENCY - Studienberatung

Arbeitsagentur Kamp-Lintfort:

Hildegard Helders
hildegard.helders@arbeitsagentur.de

Arbeitsagentur Kleve:

Monika van Eimern
monika.eimern@arbeitsagentur.de

Support service for (international) students in search of accommodation.

For further information and accommodation offers please see: <http://www.hochschule-rhein-waal.de/en/university/services-students/accommodation>

Support services of the Student Services Organization Düsseldorf.

For further information please see: <http://www.stw-d.de/en/Wohnen/>

Counselling topics:

- General advice on request to study or for change of study course
- Counselling before and after the decision to drop-out
- Possible fields of employment
- Career entry strategies
- Creation of a professional profile
- Financial support when eligible

For further information please see: www.arbeitsagentur.de

ARBEITERKIND

ArbeiterKind.de Kleve

kleve@arbeiterkind.de

Overall Coordination NRW:

Cara Coenen,

Phone: 0201 183-6290

coenen@arbeiterkind.de

Why study? Which subject? How to finance it?

The non-profit initiative ArbeiterKind.de wants to encourage and support pupils from non-academic families to start and finish an academic degree program.

Personal contact every third Monday of the month at 4 pm on the Kleve Campus, Building 12 ground floor (at the green sofas).

For further Information please see:

www.ArbeiterKind.de

For information on meetings also see:

<https://facebook.com/groups/hsrheinwaal/?fref=ts>

ASTA - GENERAL STUDENTS' COMMITTEE of Rhine-Waal University of Applied Sciences

Contact:

Members of the General Students' Committee

Chairwoman of ASTA: Carolin Holtey
Campus Rep. Kamp-Lintfort: Söhnke Dirks
Campus Rep. Kleve: Arunjay Banerjee
Financial Representative: Christian Schnitzler

Departments:

Social: asta-social@hsrw.org

Klevent: asta-klevent@hsrw.org

Finance: asta-finance@hsrw.org

International: asta-international@hsrw.org

Political Education: asta-political-education@hsrw.org

PR: asta-pr@hsrw.org

Sport: asta-sports@hsrw.org

Sustainability: asta-sustainability@hsrw.org

University Policy: asta-university-policy@hsrw.org

CAREER SERVICE

Faculty of Technology and Bionics, Life Sciences, Communication and Environment

Christine Noelle

christine.noelle@hochschule-rhein-waal.de

Faculty of Society and Economy

Imke Hans

imke.hans@hochschule-rhein-waal.de

Counselling areas: (group and individual counselling)

- Profession and Career orientation
- Strategic search for internships, possible job openings and part-time jobs
- Drafting application documents
- Preparing for interviews
- Internships abroad

For counselling hours and more information please see:

<http://www.hochschule-rhein-waal.de/en/university/services-students/student-helpdesk/career-service>

CITIZENS' ADVICE BUREAU

Citizens' Advice Bureau of Kleve

Minoritenstraße 1
47533 Kleve
Phone: 02821 84600
buergerbuero@kleve.de

The Citizens' Advice Bureau (Bürgerbüro) provides all kinds of services to citizens and residents like registration, deregistration, change of address, applying for ID cards, permits, etc.

Citizens' Advice Bureau of Kamp-Lintfort

Am Rathaus 2
47475 Kamp-Lintfort – G.F.
Phone: 02842 912 ext. 204 - 208

Moving to Kamp-Lintfort

Information desk at the town hall
Contact: Ms Pendek/Ms Scheer
Phone: 02842 912-0

COUNSELLING

SOCIAL COUNSELLING

Counselling Centres for the District of Kleve:

Pregnancy counselling
<http://www.kreis-kleve.de/de/fachbereich4/schwangerschaftskonfliktberatung/>

Links to approved centres for pregnancy counselling in the District of Kleve

HIV/AIDS counselling
<http://www.kreis-kleve.de/de/dienstleistungen/aids-beratung/>

Counselling and HIV antibody tests offered by the local Health Department. Links to social organisations for people with HIV. The test is free of charge.

Please also refer to [psychological counselling](#)

Counselling Centres for the District of Wesel

Pregnancy counselling
<https://www.kreis-wesel.de/de/themen/schwangerschaftsberatung/>

Information about approved centres for pregnancy counselling in the District of Wesel

HIV/AIDS counselling
<https://www.kreis-wesel.de/de/dienstleistungen/aids-beratung/>

Counselling and HIV antibody tests offered by the local Health Department of the District of Wesel. The test is free of charge.

Please also refer to [psychological counselling](#)

Social Service of the Student Service Organization (Düsseldorf)

Contact for all students of Rhine-Waal University
Katja Kwiatkowski
Phone: 0152 560 29 584
kwiatkowski@stw-d.de

Counselling hours at Rhine-Waal University (during the semester):

Campus Kleve: Every Wednesday from 11 am to 2 pm in the foyer of the Audimax Kleve Campus

Campus Kamp-Lintfort: Every first Thursday of the month from 1 pm to 4 pm, room 04 01 435

Additional appointments on request

- General social counselling
- Individual counselling for students in difficult situations
- Advice and support in financial crises
- Assistance for disabled and chronically ill students
- Advice on social–legislative questions
- Assistance for foreign students, e.g. special insurance protection
- Childcare/day-care facilities

Assistance and mediation for psychological support in emergency situations

For further information please also consult:
<http://www.stw-d.de/en/Beratung/index.html>

ADDICTION COUNSELLING

Please see [District of Kleve Social Psychiatry](#) and [District of Wesel Coordination of Psychiatry](#)

ANONYMOUS CRISIS HELPLINE

Phone: 0800 1 11 01 11
Phone: 0800 1 11 02 22

The anonymous crisis helpline has people standing by 24 hours a day. If you need someone to talk to but don't know where to turn, you can call the hotline and speak to someone immediately.

HARRASSMENT/BULLING

Hotline NRW

Phone: 0180 3 100 113
Mondays till Thursdays from 4 pm to 8 pm

Information and counselling in cases of harassment or bullying

SELF-HELP-GROUPS

Contact point for self-help groups District of Wesel (Selbsthilfe-Kontakt-Stelle)
<https://www.kreis-wesel.de/de/themen/selbsthilfe-kontaktstelle/>

General information and contact details about self-help groups of various kinds please see:
<http://selbsthilfenetz.de>

Contact point for self-help groups District of Kleve (Selbsthilfe-Kontakt-Stelle)
<http://www.selbsthilfe-kreiskleve.de/content/>

The Districts of Wesel and Kleve also maintain a contact point for self-help groups independently operated by the “Deutschen Paritätischen Wohlfahrtsverbandes”. They can refer you to over 360 self-help groups in the District of Wesel and the extended region.

VICTIM PROTECTION

Victim Consultation Helpline (Opferberatungstelefon)

Phone: (toll-free) 0800 6546546

Emergency aid for victims of violence.

Counselling after traumatic events.

Operated by the regional organizations of the county of North-Rhine-Westphalia.

District Police Wesel

Contact: Jürgen Boland and Tanya Lange

Phone: 0281 107-0

dirk.wesel@polizei-nrw.de

Contact details for local police. Officers are trained to give support and counselling after traumatic events.

District Police Kleve

Contact: Johannes Meurs

Crime prevention/victim protection

Phone: 02823 108-1977

Phone (24 hours): 02823 108-1999

WOMEN'S COUNSELLING SERVICE

Hotline

(toll-free): 0800 116 016

National helpline offering information and counselling in cases of violence against women. Operated by the German Ministry of Family Affairs.

PSYCHOLOGICAL COUNSELLING

District of Kleve social psychiatry (Kreis Kleve Sozialpsychiatrie)

[http://www.kreis-](http://www.kreis-kleve.de/de/dienstleistungen/sozialpsychiatrie/)

[kleve.de/de/dienstleistungen/sozialpsychiatrie/](http://www.kreis-kleve.de/de/dienstleistungen/sozialpsychiatrie/)

The counselling centre of the district offers immediate help through consultation, specialised medical diagnoses, and direct referral to support services. This offer is directed at the following groups:

- mentally-ill and disabled persons
- [legal and illegal drug addiction](#)
- mentally handicapped persons
- relatives of people from these groups

District of Wesel Coordination of psychiatry (Kreis Wesel Psychiatriekoordination)

<https://www.kreis-wesel.de/de/themen/depression-kann-jeden-treffen/>

<https://www.kreis-wesel.de/de/dienstleistungen/beratung-fuer-sucht-und-psychisch-krank-menschen/>

The counselling centre of the district offers immediate help and connects you to other counselling and/or therapy services:

- in a mental emergency
- in case of depressions
- [in case of addiction problems](#)

Directory of psychotherapists in NRW (Psychotherapeutenkammer NRW)

Phone: 0211 522847-0

info@ptk-nrw.de

Help looking for a therapist. Please also see : <https://www.ptk-nrw.de/de/patienten.html>

DISABILITY AND CHRONIC DISEASES

Contact: Julia Ilg
julia.ilg@hochschule-rhein-waal.de

Also refer to: [Social Counselling of the Student Service Organization](#)

Counselling for students with special needs due to illness or disability. For example compensating measures for doing examinations.

EMERGENCY NUMBERS

Police/emergency

Phone: 110

Fire brigade/ambulance

Phone: 112

Ärztlicher Bereitschaftsdienst (Hotline to find doctors on call in your town)

Phone: 116 117

Government service hotline (federal, state, municipal)

Phone: 115

Poison control NRW

Phone: 0228 19-240

Sperrnotruf (Hotline to block credit or debit cards)

Phone: 116 116

EQUAL OPPORTUNITY

Central Equal Opportunities Officer

Professor Dr Nele Wild-Wall

Deputy Representatives:

Danielle Lindner (Kleve)

Andrea Rützel (Kamp-Lintfort)

gleichstellung@hochschule-rhein-waal.de

Representatives at the faculties:

Professor Dr Stefanie Dederichs (Technology and Bionic)

Dr Nadine Merettig (Life Sciences)

Beatrice Beitz (Communication and Environment)

Sandra von der Weppen/ Manuela Beyer (Society and Economics)

Equal opportunities office is also a contact point for pregnant students and student parents of the university Rhine-Waal. Beside information and help you can reserve the parent-child room at the two university sites with the representatives.

FACILITY MANAGER

Facility Manager Kleve Campus

Room 04 00 008

Facility Manager Kamp-Lintfort Campus

Room 03 00 205

FACULTY STUDENT SUPPORT

Faculty of Technology and Bionics:

Mechanical Engineering, B.Sc.
Professor Dr-Ing Peter Kisters
peter.kisters@hochschule-rhein-waal.de

Professor Dr-Ing Joachim Gebel
Joachim.gebel@hochschule-rhein-waal.de

Mechatronic Systems Engineering, B.Sc.
Professor Dr-Ing Henning Schütte
hennIngschuette@hochschule-rhein-waal.de

Professor Dr-Ing Thorsten Brandt
thorsten.brandt@hochschule-rhein-waal.de

Industrial Engineering, B.Sc.
Professor Dr-Ing Dipl. Wirt. Ing Dirk Untiedt
dirk.untiedt@hochschule-rhein-waal.de

Professor Dr Dirk Berndsen
dirk.berndsen@hochschule-rhein-waal.de

Electronics, B.Sc.
Professor Dr-Ing Ivan Volosyak
ivan.volosyak@hochschule-rhein-waal.de

Professor Dr-Ing Gerrit Gehnen
gerrit.gehnen@hochschule-rhein-waal.de

Science Communication and Bionics, B.Sc.
Professor Alexander Gerber
alexander.gerber@hochschule-rhein-waal.de

Neil Shirtcliffe
neil.shirtcliffe@hochschule-rhein-waal.de

Biomaterials Science, B.Sc.
Professor Dr-Ing Raimund Sicking
raimund.sicking@hochschule-rhein-waal.de

Professor Dr Alexander Struck
a.struck@hochschule-rhein-waal.de

Advice in case of questions concerning the study courses offered.

Bionics/Biomimetics, M.Sc.
Professor Dr William Megill
william.megill@hochschule-rhein-waal.de

Professor Dr Ronny Hartanto
ronny.hartanto@hochschule-rhein-waal.de

Mechanical Engineering, M.Sc.
Professor Dr-Ing Dirk Nissing
dirk.nissing@hochschule-rhein-waal.de

Professor Dr-Ing Alexander Klein, MBA
alexander.klein@hochschule-rhein-waal.de

Faculty of Life Sciences

Sustainable Agriculture, B.Sc.
Professor Dr Florian Wichern
florian.wichern@hochschule-rhein-waal.de

Agribusiness, B.A.
Professor Dr Dietrich Darr
dietrich.darr@hochschule-rhein-waal.de

Professor Dr Dagmar Mithöfer
dagmar.mithoefer@hochschule-rhein-waal.de

Bio Science and Health, B.Sc.(German)
Professor Dr habil Christoph Böhmer
christoph.boehmer@hochschule-rhein-waal.de

Professor Dr-Ing PD Sylvia Moenickes
sylvia.moenickes@hochschule-rhein-waal.de

QUSH, B.Sc.(German)
Professor Dr Dirk Bockmühl
dirk.bockmuehl@hochschule-rhein-waal.de

Professor Dr-Ing Rudolf Schumachers
rudolf.schumachers@hochschule-rhein-waal.de

Bioengineering, B.Sc.
Professor Dr Björn Neu
joern.neu@hochschule-rhein-waal.de

Professor Dr Joachim Fensterle
joachim.fensterle@hochschule-rhein-waal.de

Food Sciences, M.Sc.(German)
Professor Dr Florian Kugler
florian.kugler@hochschule-rhein-waal.de

Biological Resources, M.Sc.
Professor Dr Marcel Friedrich
marcel.friedrich@hochschule-rhein-waal.de

Health Sciences and Management, M.Sc.(German)
Professor Dr Frank Schmitz
frank.schmitz@hochschule-rhein-waal.de

Faculty of Society and Economics

International Business and Social Sciences, B.A.
Professor Dr Philipp Schorn
philipp.schorn@hochschule-rhein-waal.de

Early Childhood Education, B.A. (German)
Professor Dr Heike Helen Weinbach
heike.weinbach@hochschule-rhein-waal.de

Gender and Diversity, B.A.
Professor Dr Ingrid Jungwirth
ingrid.jungwirth@hochschule-rhein-waal.de

International Relations, B.A.
Professor Dr Alexander Brand
alexander.brand@hochschule-rhein-waal.de

International Taxation and Law, B.A.
Professor Dr Ralf Klapdor
ralf.klapdor@hochschule-rhein-waal.de

Sustainable Tourism, B.A. (German)
Professor Dr Diana Marquardt
diana.marquardt@hochschule-rhein-waal.de

Economics and Finance, M.Sc.
Professor Dr Jörn Sickmann
joern.sickmann@hochschule-rhein-waal.de

Sustainable Development Management, M.A.
Professor Dr Oliver Serfling
oliver.serfling@hochschule-rhein-waal.de

Faculty of Communication and Environment

E-Government, B.Sc.(German)

Professor Dr Timo Kahl

timo.kahl@hochschule-rhein-waal.de

*Media Communication and Computer Sciences B. Sc.
(German)*

Professor Dr Frank Zimmer

frank.zimmer@hochschule-rhein-waal.de

Information and Communication Design, B.A.

Professor Christoph Zielke

christoph.zielke@hochschule-rhein-waal.de

Mobility and Logistics, B.Sc.

Professor Dr Andreas Schürholz

andreas.schuerholz@hochschule-rhein-waal.de

Environment and Energy, B.Sc.

Professor Dr Irmgard Buder

irmgard.buder@hochschule-rhein-waal.de

Professor Dr Daniela Lud

daniela.lud@hochschule-rhein-waal.de

International Business and Social Sciences, B.A.

Professor Dr Franca Ruhwedel

franca.ruhwedel@hochschule-rhein-waal.de

*Psychology, Specialization Industrial and Organizational
Psychology, B.Sc. (German)*

Professor Dr Nicki Marquardt

nicki.marquardt@Hochschule Rhein-Waal.de

Communication and Information Engineering, B.Sc.

Professor Dr Christian Ressel

christian.ressel@hochschule-rhein-waal.de

Usability Engineering, M. Sc.

Professor Dr Karsten Nebe

karsten.nebe@hochschule-rhein-waal.de

Digital Media, M.A.

Professor Dr-Ing M.A. Ido Iurgel

idu.iurgel@hochschule-rhein-waal.de

Information Engineering and Computer Science, M.Sc.

N.N.

International Management and Psychology, M.Sc.

Professor Dr Nicki Marquardt

nicki.marquardt@hochschule-rhein-waal.de

FINANCING OF STUDIES

Contact: Sven Kolberg
finanzierungsberatung@stw-d.de
Phone: 0211 81-13378

Consultation hours (in Düsseldorf)

Mondays and Wednesdays 10 am - 12 pm
Tuesdays and Thursdays 2 pm - 4 pm

And on demand in Kleve or Kamp-Lintfort

BAFÖG

bafoegamt@stw-d.de
Phone: 0211 81-13381

Consultation hours:

Mondays 10 am - 1 pm
Tuesdays 1 pm - 3 pm
Thursdays 10 am - 1 pm

Consultation hours by phone

Tuesdays and Fridays: 10 am – 12 pm

Information about financing your studies based on loans or credits (other than BAföG) by the Student Services Organization Düsseldorf.

For more information please see:

www.stw-d.de/en/Finanzierung/index.html

Counselling Centre about BAföG by the Student Services Organization Düsseldorf.

For more information please see:

<http://www.stw-d.de/Finanzierung/BAfoeG.html>

LANGUAGE CENTRE

Head of the Language Centre:
Vera Nikovska-Conrads
vera.nikovska-conrads@hochschule-rhein-waal.de

Consultation hours according to posted notice

Kleve Campus, Room: 18 01 011
Kamp-Lintfort Campus, Room: 04 01 435

The Language Centre is responsible for:

- language courses
- software-based language learning
- placement tests for different languages

For further information and course schedules please see: <http://www.hochschule-rhein-waal.de/en/university/facilities-and-initiatives/language-centre>

LIBRARY

Kleve Campus

Phone: 02821 80673- 42215

Kamp-Lintfort Campus

Phone: 02842 90825- 52300

Information desk of our University Libraries.

LINK PROFESSORS

Faculty of Technology and Bionics

Professor Dr Georg Bastian

georg.bastian@hochschule-rhein-waal.de

you may also contact the equal opportunities deputy of the faculty:

Professor Dr Stefanie Dederichs

stefanie.dederichs@hochschule-rhein-waal.de

Faculty of Life Sciences

Professor Dr Kerstin Koch

kerstin.koch@hochschule-rhein-waal.de

Professor Dr Peter Scholz

peter.scholz@hochschule-rhein-waal.de

Faculty of Society and Economics

Professor Dr Heike Helen Weinbach

heike.weinbach@hochschule-rhein-waal.de

Professor Dr Ralf Bauer

ralf.bauer@hochschule-rhein-waal.de

Faculty of Communication and Environment

Professor Dr Freda-Marie Hartung

freda-marie.hartung@hochschule-rhein-waal.de

Professor Dr Frank Zimmer

frank.zimmer@hochschule-rhein-waal.de

MENTORING

Contact: Julia Ilg

julia.ilg@hochschule-rhein-waal.de

Link Professors are a contact point for students with questions about the organisation of their studies and also about private problems and issues. All talks are confidential.

Citizens of Kleve and Kamp-Lintfort can act as mentors for international students, e.g. help settling in Germany, contacting authorities, housing and job applications.

MULTIDISCIPLINARY KEY QUALIFICATIONS

Contact: Astrid Watkins

Schlüsselqualifikationen@hochschule-rhein-waal.de

The Academic Centre offers courses, seminars and workshops for all faculties on topics such as:

- Rhetoric
- Scientific writing
- Job application and presentation training
- Soft skills

For further information and schedules please see:

<http://www.hochschule-rhein-waal.de/en/university/facilities-and-initiatives/academic-centre/multidisciplinary-key-qualifications>

SEMESTERTICKET

<http://www.hochschule-rhein-waal.de/en/university/services-students/public-transportation/semesterticket>

SOCIAL and ACADEMIC ADVISORY

Dr Rebecca Müller
rebecca.mueller@hochschule-rhein-waal.de

The Social and Academic Advisory provides the following support additional to the offers of the faculties:

- Advice for students concerning problems in their general studies or organising their studies/exam
- Advice on social or personal problems
- Referral to experts outside the university
- Measures to improve academic performance e.g. special workshops
- Counselling before decisions to drop-out

For further information and counselling hours schedule please see:

<http://www.hochschule-rhein-waal.de/en/university/facilities-and-initiatives/academic-centre/social-and-academic-advisory>

STUDENT COUNCIL / FSR

fsr-kommunikation-umwelt@hsrw.org
fsr-gesellschaft-oekonomie@hsrw.org
fsr-life-sciences@hsrw.org
fsr-technologie-bionik@hsrw.org

Elective body representing students in a particular faculty.

Student-run support service for social and academic matters for students of that faculty.

STUDENT PARLIAMENT (StuPa of Rhine-Waal University)

stupa@hsrw.org

Represents the interests of the student body in university government.

For further information please see:

<http://www.hochschule-rhein-waal.de/en/university/organisation/student-parliament>

STUDENT SERVICE CENTRE (SSC)

SSC-STUDENT ADVISORY SERVICE

Hotline: 02821 80673 360

studienberatung@hochschule-rhein-waal.de

Kleve Campus (Building 18, “Wissensspeicher”, Gr.FI.)

Opening Hours:

Monday to Thursday 9 am – 12.15 pm and 1 pm – 3 pm

Friday 9 am – 12.15 pm and 1 pm – 2 pm

Kamp-Lintfort Campus (Building 4, Gr.FI.)

Opening Hours:

Monday to Thursday 9 am – 12.15 pm and 1 pm – 3 pm

Friday 9 am – 12.15 pm and 1 pm – 2 pm

SSC – EXAMINATION OFFICE

Opening Hours:

Monday to Thursday 9 am – 12.15 pm and 1 pm – 3 pm

Friday 9 am – 12.15 pm and 1 pm – 2 pm

Kleve Campus (Building 18, “Wissensspeicher”, Gr.FI.)

Faculty of Technology and Bionics

Birte Cremmer

birte.cremmer@hochschule-rhein-waal.de

Faculty of Life Sciences

Olga Glibins

olga.glibins@hochschule-rhein-waal.de

Faculty of Society and Economics

Sandra Thiel

sandra.thiel@hochschule-rhein-waal.de

Kamp-Lintfort Campus (Building 4, Gr.FI.)

Faculty of Communication and Environment

Melanie Janssen

melanie.janssen@hochschule-rhein-waal.de

Support service with tips, suggestions and services related to your studies:

- [Registering for exams](#)
- [Taking off a semester](#)
- [Application to the university](#)
- [Enrolment](#)
- [Opening a study account](#)
- [Academic transcript](#)
- [Marks](#)
- [De-registration/ exmatriculation](#)
- [Changing your study course](#)
- Contact point for [international students](#)

The Examination Office is responsible for all questions relating to examination regulations, study accounts etc.

Please contact the person responsible for your faculty!

SSC – INTERNATIONAL OFFICE

Hotline: 02821 80673-361

Campus Kleve (Building 18, “Wissensspeicher”, Gr.FI.)

Consultation Hours for students with concrete plans for a semester abroad: Wednesdays from 3 - 4 pm in Room 08 02 13

Campus Kamp-Lintfort (Building 4, Gr.FI.)

Frauke Denniger

frauke.denniger@hochschule-rhein-waal.de

Consultation Hours for students with concrete plans for a semester abroad: Wednesdays from 9:00 am to 12:15 pm in Room 04 00 215

Counselling service for students interested in placements abroad (semester abroad, Erasmus programme, DAAD scholarships)

STUDENT SERVICE ORGANIZATION

German Student Service Organization (umbrella organization)

<http://www.studentenwerke.de/en>

Tips and hints on various topics of interest to students

The Student Service Organization Düsseldorf is a special point of contact for all students of Rhine-Waal University

<http://www.stw-d.de/en/>

- For social counselling see [Social Service of the Student Service Organization \(Düsseldorf\)](#)
- For BAföG or financing your studies see [Financing of Studies](#)
- For student housing see [Accommodation](#)

STUDYING AS A PARENT

B.u.K.

A free service for employees and students at Rhine-Waal University

Phone: 0800 2000-850 (toll-free)

It is possible to make an individual appointment with a consultant at the university.

Please see also [Equal Opportunities](#) and [Social Service of the Student Service Organization \(Düsseldorf\)](#)

- Individual consulting and help finding child/day-care
- Placement of qualified nannies
- Assistance in finding suitable childcare facilities
- Short-term childcare during business trips, further education, illness or during school holidays
- Advice and consulting during pregnancy
- Holiday childcare programmes

For further information please see:

www.buk-fs.de

UNIVERSITY MUSIC

Contact: Manfred Hendricks
musik@hochschule-rhein-waal.de

For further information please see:
<http://www.hochschule-rhein-waal.de/en/university/about-university/university-music>

UNIVERSITY SPORTS

Contact:
Peter Garzke (Kleve)
peter.garzke@hochschule-rhein-waal.de

Heiko Osthaus
heiko.osthaus@hochschule-rhein-waal.de

hochschulsport@hochschule-rhein-waal.de

For information concerning the current sports program please see:
<http://www.hochschule-rhein-waal.de/en/university/about-university/university-sport>

VISA

Please refer to the Immigration Office of your city of residence in Germany for all questions relating visas and residency permits.
For help with translations, please contact the Welcome Centre.

WELCOME CENTRE/ STUDENTS 4 STUDENTS

Coordinator: Julia Ilg
welcome-centre@hochschule-rhein-waal.de

Students4students mentors help with:

- Organization of Freshtival with helpful info for new undergraduates.
- Assistance with filling in official documents
- Referring to appropriate contact points within the university
- Translations for the Immigration Office
- Accommodation search, rental contracts
- Everyday support, e.g. making phone calls to doctors, looking over mobile contracts
- Study support (tips for moodle, HIS, schedules etc.)
- Mediation in conflicts with other cultures
- Campus tours
- Active student networking within the university
- Integration of late incoming students
- Coordination of the language tandem and StudyBuddy programmes
- International students concerns

For further information and scheduled activities please see:
<https://www.facebook.com/WelcomeCentreHSRW>